

Carol's Story

Carol is an 81-year-old lady who lives alone in her own home. Her husband passed away recently and she is now supported on a daily basis by her daughter.

She has a medical history of Vascular Dementia, Raynauds Disease, Diverticular Disease and Sciatica. Her mobility has become worse and she has fallen in the garden and home.

The Vascular Dementia is progressing, she is losing track of time, sleeping in her chair and becoming more confused. Her daughter is becoming more involved with her care on a daily basis and while happy to support, she has raised her concerns about future interventions and carer support.



CAROL HUGHES, 81 YEARS OLD

Wolverhampton

Referred by: David Mills

Technology Implemented

The initial Alcove assessment recommended a digital bed mat and chair mats with alerts to Carol's daughter, a reminder clock and a Zin watch for monitoring. Following the install with Alcove, we could see that some equipment was not being used, so we updated the referral to:

Chiptech Emergency Alarm

with Chiptech Go Pendant and two linked smoke detectors that provide an emergency connection to a call centre whether Carol's inside the property or out and about.



Bed and Chair Mats linked to Carol's daughter who can be alerted should Carol fall asleep in the chair or forget to go to bed.



Video Reminder Clock to help Carol remember to take her medicines and ensure that she is drinking regularly. These are tasks Carol sometimes forgets and a prompt will just give her a gentle reminder and provide reassurance to her daughter.



Key Considerations by Referrer

- The Chiptech Alarm, Chiptech Go and smoke detectors provide safety in the home and garden where Carol has fallen several times. Her Dementia is progressing and she has good and bad days. However, she retains her independence as much as possible and the Chiptech Go will provide support in the community and also offer the benefit of GPS location data should she become disorientated while out. The battery life is also a factor: Carol may forget to charge a device that has a short battery life but the Chiptech Go will operate for 1-2 months between charges.
- The bed and chair mats will support both Carol and her daughter. Carol has spent all night in her chair on several occasions and then fallen, finding herself on the lounge floor. These sensors will send a call to the daughter should a sensor be activated at a specific time.
- The Video Reminder Clock will ensure Carol takes her medication at the right times and help her stay hydrated throughout the day.



Impact

The devices help to keep Carol safe in her home and in the community.

It also enables her daughter to continue in her caring role while being reassured that help is available for Carol should she need it. Carol is able to continue her daily life with less demand on her daughter which relieves stress and anxiety for both of them.

The equipment has already proved its worth in averting a potential emergency situation. As her condition is progressive, her equipment can be reviewed and adjusted as necessary.

FAMILY FEEDBACK

“The equipment provided is proving really beneficial and reassuring for both my mum and myself. The smoke detector has already proved to be invaluable as mom left a saucepan on the hob, the smoke detector activated and sent an emergency call to the call centre, averting a potential emergency situation.”

Carol's Daughter

Benefits Achieved

- Greater sense of safety in the home and in the community
- Peace of mind for client and daughter
- Greater sense of security with real-time alerts for daughter
- Empowerment to live independently at home for longer

REFERRER'S PERSPECTIVE

"The technology has made a significant difference for Carol and her family. It addressed their concerns and improved their quality of life, while giving the family peace of mind. Carol has remained independent for longer and is more confident and feels safer. Her daughter is less stressed and able to continue her caring role."

David Mills
Digital Navigator

Contact Us

If you'd like to refer a client to the WM5G programme or learn more about technology-enabled care, please contact:

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